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Lenovo Quality Policy

1. Purpose

Lenovo is dedicated to satisfying our customers, employees, and stakeholders by providing superior quality products, services, and solutions. Our commitment to quality is vital to fulfilling that promise and a fundamental component of our company culture.

2. Scope

This policy applies to all Lenovo employees (including full-time, part-time, temporary, and supplemental), consultants, and contractors. “Lenovo” includes the Lenovo Group Limited and its subsidiaries. Throughout this policy, the term “we” means anyone who must follow this policy.

3. Policy

Lenovo leaders are accountable for establishing measurable objectives and driving continual improvement actions across our customer-centric quality and business processes.

We are committed to implementing and maintaining a quality management system and business processes that ensure we meet customer, social, legal, and environmental responsibilities.

All employees are expected to contribute to the success of the quality management system, and to meet their commitment to total customer satisfaction.