



Lenovo™

## LENOVO™ MANAGED INSTALLATION

### SIMPLIFIES TIME INTENSIVE DEPLOYMENTS

Organizations are often faced with numerous PC deployment scenarios, whether it's a refresh, mass migration, transferring an upgraded PC to a different user, or moving PCs from point A to B.

This often presents IT challenges that result in inconsistent cost control and variable user experiences. Although no one deployment model fits all, organizations of all sizes need deployment solutions that deliver the same service experience through a consolidated management approach.

Lenovo's Managed Installation service addresses the needs of organizations facing rollouts and migrating to new systems. Coordinated by Lenovo™ Project Managers, we ensure a quality deployment while saving you time and resources by executing the process from factory to your desk.

#### MINIMIZES DOWNTIME

- ▶ To minimize interruption, flexible scheduling options meet the installation needs of your business: weekday, weekend or after-hours.

#### OPTIMIZES RESOURCES

- ▶ IT staff can concentrate on business-critical issues.
- ▶ Desk-side support is reduced through data migration and select software installation assistance.

## DEPLOY WITH CONFIDENCE - LENOVO'S MANAGED INSTALLATION SERVICES

PC deployment can be a time-intensive endeavor for IT and end-users when installations are performed internally. However, by partnering with Lenovo's Managed Installation Services, we can ensure maximum productivity for your organization while minimizing interruption and downtime. With standard and optional services packages, we deliver simple and effective solutions to support your PC installation projects.

### STANDARD INSTALLATION

- ▶ Dedicated project manager
- ▶ Hardware inspection (damage assessment and proper configuration)
- ▶ CPU and monitor installation (if applicable)
- ▶ Local printer or remote printer set up (1)
- ▶ Join to company domain and migration of user settings and credentials
- ▶ Removal of deployment-related dunnage

### OPTIONAL SERVICES

OFFERING	DESCRIPTION
After-hours Installation	For your convenience, after-hours or weekend installation is available
On-site Additional Peripheral Installation	In addition to installing one local printer, Lenovo™ technicians will install one plug-and-play peripheral
On-site Data Migration	Lenovo™ authorized technicians will move up to 5 Gig of data residing in the default OS location to the new machine
On-site Application Load	Load up to 6 approved applications. Note - application load is also available as part of Lenovo's Custom Image Service performed during manufacturing
De-Installation	Uninstall one CPU and up to 2 peripherals and move to a common staging area
Redeployment	Move one CPU and up to 2 peripherals to another desk at the same location

### Tailored Solutions

Lenovo™ also offers a full range of Managed Installation Services that provide your organization with a customized end-to-end solution that addresses the needs for large or small-scale deployments. Let Lenovo™ provide you with the expertise to receive a rapid, precise deployment.



**Lenovo**™ Services

Lenovo's Managed Deployment Services are part of a comprehensive portfolio that supports the entire life cycle of your PCs. For more information on this, or other Lenovo™ Service offerings, please contact your Lenovo Sales Representative.