



Lenovo Accessibility Conformance Report

Revised Section 508 Edition

VPAT® Version 2.3 – December 2018

Name of Product/Version: Lenovo Tab K10 Lenovo TB-X6C6F

Product Description: Android Tablet Computer

See OS VPAT for operating system information on appropriate manufacturer’s website. See software VPATs for software application information.

Date: 24 October 2022

Contact information: compliance@Lenovo.com

Evaluation Methods Used:

Manual testing is performed on hardware products using a number of different tools to evaluate access by users with disabilities. Chroma optical test: brightness, contrast, color chromaticity tools are used to ensure contrast, a force gauge is used to evaluate key button force. One handed, and non-biometric operation is evaluated alongside stylus and other tools that are used to evaluate use without tight pinching or grasping. Measurement tools and meters are used to measure operable controls while audio meters are used to measure volume and gain. Connection ports are evaluated from design to ensure standard connection points are available. Any transducers designed to be held to the ear are evaluated by an outside laboratory for conformance to non-interference and coupling standards. Additional tests are performed based on applicable features of the product.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	All non text content has alternate text descriptions.
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	If prerecorded audio only and/or prerecorded video only are used, text transcript or audio track of video only presentations are provided.
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	If prerecorded audio is used, synchronized captions are provided.
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	If prerecorded video only is used, synchronized captions are provided.
<p><u>1.3.1 Info and Relationships</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Structure information is conveyed programmatically.
<p><u>1.3.2 Meaningful Sequence</u> (Level A) Also applies to:</p>	Supports	Reading order of content is logical.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<u>1.3.3 Sensory Characteristics</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Instructions do not rely solely on sensory characteristics.
<u>1.4.1 Use of Color</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports with exceptions	Use of color has a descriptive text, for example error states do not solely rely on the font color. Exceptions: Calculator: The history control handle contrast is only 1.37. Clock: The contrast of cancel button is less than 3:1(2.60:1). When the alarm is on, the contrast of the on key is less than 3:1.(2.48:1). When the alarm is off, the contrast of the on key is less than 3:1.(2.59:1). FM Radio: When the headset is not plugged in, the contrast between my favorite and headset buttons and the background color is only 2.71:1.
<u>1.4.2 Audio Control</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	No audio is used.
<u>2.1.1 Keyboard</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	All functionality is operable through a keyboard.

Criteria	Conformance Level	Remarks and Explanations
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The product does not have keyboard traps.
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	If time-based sessions are used, they are accessible.
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The product does not have any scrolling text, non-static animation, or banners.
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The product does not have any flashing.
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Screens use a consistent navigation structure and there is a mechanism to skip past repetitive navigation links.
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Supports	Pages have titles that describe topic or purpose.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Focus order is in logical order.
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The text of each element is meaningful.
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Language of the program can be determined programmatically.
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Focus item does not change context.
<p>3.2.2 On Input (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Focus is not forcibly shifted on input.
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p>	Supports	The product provides a clear indication of errors.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports with exceptions	Instructions or labels are provided when content requires user input. Exceptions: Settings: The voice and text prompt "checked/not checked" when clicking item that contains the switch in Digital Wellbeing & parental controls page. The voice and text prompt "Navigate up, Button" when clicking back button in some settings pages. Launcher & System UI: When you click to switch dark mode/battery Saver, the focus box disappears. When you enter/exit the shortcut edit interface, the focus box disappears. When you switch between landscape and portrait, the focus box disappears. When the previous process is cleared in the most recent task, the focus box does not focus on the next process. When you enter/exit the Owner interface, the focus box disappears.
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Markup languages were not used.
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The user interface components name and role can be determined programmatically.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.4 Captions (Live)</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	If live audio content is used, synchronized captions are provided for multimedia content.
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	If prerecorded video content is used, audio descriptions are provided.
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Text and images of text provide sufficient contrast.
<p><u>1.4.4 Resize text</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Users can change text size.
<p><u>1.4.5 Images of Text</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Text is used to convey images.
<p><u>2.4.5 Multiple Ways</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p>	Supports	There is more than one way to locate information.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Headings and labels are descriptive and unique.
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Navigation and input focus is indicated visually and programmatically.
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Users can programmatically determine human language of each passage or phrase in the content.
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Navigation is consistent.
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Components are identified consistently.

Criteria	Conformance Level	Remarks and Explanations
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Suggestions are provided for error messages when known.
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	If legal commitments and financial data are used, error prevention is provided.

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Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
<p>302.1 Without Vision. Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that does not require user vision.</p>	Supports with exceptions	<p>Touch can be used to identify and distinguish controls without activating them.</p> <p>Exceptions: Camera: There is no prompt after each filter is applied. After double-clicking the Info button, there is no prompt or focus box. Enter the edit page, and automatically focus on the whole page, prompting unlabeled. Double click picture button and double click more options, the number of lines of content</p>

Criteria	Conformance Level	Remarks and Explanations
		<p>broadcast error. When the slide is played to the last picture, the prompt can be activated by double-clicking, but there is no response after double-clicking. The picture on the info page prompts that it can be activated by double-clicking, but there is no response after double-clicking. When you click the first four buttons at the bottom of the edit page, the focus boxes disappear. Once you enter the sharing page, the close button in the upper left corner can be read in two ways. The picture prompt on the printed page can be double-clicked to toggle, but it does not respond after double-clicking. There should be corresponding voice and text prompts at the beginning and end of recording. Calculator: There are red letters in the input box but no prompts on calculator interface. Click the date title in the history interface to only broadcast the title. There is no voice prompt for the switch result of the calculator's DEG and RAD buttons. The history control handle does not correspond to the focus frame. Double-click the inverse function button and the voice prompt "show inverse function, hide inverse function". Double-click the arc and angle button to switch the button, the voice broadcasts the calculation result of the calculator. The</p>

Criteria	Conformance Level	Remarks and Explanations
		<p>size of the checkbox in the screenshot and system log item is 4.5*6mm in Send feedback interface. Settings: Enter text in Add Text on Lock Screen and click the text box to still prompt E.g., Joes Android. There is no focus box, text or voice prompt after double-clicking Get started and entering its next pages. On the Usage&diagnostics page, the text and voice prompt "OFF,ON" when the switch is turned on. The control type is not prompted when a control is selected on Emergency Location Service interface. There is no focus box after double-clicking the "Settings" button of Google play Protect. There is no focus box, text or voice prompt after double-clicking Get started and entering its next pages. The voice and text didn't prompt "Double-tap to activate..." when clicking clear history in popup window of Search bar. The voice and text prompts are redundant with the default prompt text when clicking the edit box that contains some words you have entered. The voice and text prompt extra "not checked" when clicking Screen time button in the drop-down box of Dashboard page. There is an extra focus box, the voice and text prompt "List" when clicking blank area in describe your issue page. There is no focus box, text or voice</p>

Criteria	Conformance Level	Remarks and Explanations
		<p>prompt after turning off the switch of Opt out of Ads Personalization in Ads page.</p> <p>There is no focus box, text or voice prompt after double-clicking some items to enter its next page in Google pages. There is no focus box or prompt after switching to the classic navigation keys. No response when you double-click the option on Encryption & credentials interface. There are no voice or text prompts after selecting a color in the palette of color mode. There is no voice and text prompt after turning on and off the switch in Update settings page.</p> <p>Clock: The focus frame is on the "Switch to clock mode for the time input position", and the voice broadcast PM. There is no voice and text prompt after double-clicking the RESET button in Text to speech output page. There is no text or voice prompt after double-clicking clear cache button. The text and voice prompt "music volume set to xx" after adjusting the media volume. The text and voice prompt "music volume set to xx" after adjusting the media volume. When the alarm is deleted, the cancel button has a voice prompt without a focus frame. There are no prompts when you select and double click "Expand alarm" button on alarm interface. Alarm repeat can be activated by double-clicking repeatedly, but there is</p>

Criteria	Conformance Level	Remarks and Explanations
		<p>no related prompt. After double-clicking the "Switch to text/clock input mode for the time input " button, there is no prompt that the button has changed to "Switch to clock/text mode for the time input" button. Launcher & System UI: When entering the level 1 interface of calendar and clicking the next button, there is no prompt "Double click to activate". After moving the clock position, clicking the clock does not respond. The shortcut switch editing page back button prompt "Navigate up". When there is no process in the most recent task, the current interface is not told that there is no process. When you double-click the lock button in the recent task interface, there is no voice or text prompt. The focus box disappears and no voice prompt when the drawer is slid halfway across the table. Contacts: In the setting interface, click the back Button to broadcast the voice "navigate up, Button". Click the save button on the new contact interface, only "save" is prompted, but there is no prompt that this is a button. After selecting the "Save" button in the Your info, Create contact and Edit contact interface, the control type is not indicated. Enter Search contacts interface, swipe right to enter the next label, voice and text</p>

Criteria	Conformance Level	Remarks and Explanations
		<p>prompt "Unlabeled". In the main contact interface, double-click and long press any contact. After selecting the contact, there will be no voice prompt. After selecting the "Share", "Delete" and "Add to Label" buttons in the selected contact interface, the control type is not indicated. In the contact details interface, click the back Button to broadcast the voice "navigate up, Button". In the "Describe your issue" interface, double-click the back button and the focus box will disappear. Empty list box has voice prompt without focus frame. In the contact details screen, select any button and landscape the focus box focuses on the entire screen, and voice broadcast "Contact photo". Click on the profile on the contact details page. There is no text and voice broadcast of the address relationship date, etc., only the title About YU is broadcast. FM Radio: The radio button has no voice and text prompt is not selected. There is no text or voice prompt when sliding the frequency modulation dial with two fingers. When the headset is not inserted into the APP, the focus frame should initially be positioned at "Please insert the headset to use the radio". Sound Recorder: When you click the "voice quality" button, "double click to activate" will not be</p>

Criteria	Conformance Level	Remarks and Explanations
		prompted. When entering the recorder and clicking the time button, the voice broadcast is incorrect. After modifying the voice quality status, there is no voice or text prompt for the modified status.
302.2 With Limited Vision. Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that enables users to make use of limited vision.	Supports with exceptions	All controls have visual symbols or characters with good contrast; usually light symbols on a dark background. Touch can be used to identify and distinguish controls without activating them. Exceptions: Clock: The AM and PM buttons partially overlap. The focus frame between the hour and the colon overlaps. In the screen saver interface, the time focus and the date focus frame overlap. In the sending feedback interface, the blue frame with connected text without focus. The focus frame of the AM and PM button is only 4.5mm in width and only 6mm in height. The tablet is not sensitive to touch, and there is no response to finger touch or the focus frame appears at the non-touch click position. Contacts: The keyboard will cover part of the edit box content being edited. Settings: The Google Services Framework text prompt is not fully displayed. Calculator: Click log in the calculator, the text display result is a capital L. Enter Calculator and click the X sign, the voice is different from the text. Launcher & System UI: Add gadget page, double-click tool card, voice and text are inconsistent.

Criteria	Conformance Level	Remarks and Explanations
302.3 Without Perception of Color. Where a visual mode of operation is provided, ICT shall provide at least one visual mode of operation that does not require user perception of color.	Supports with exceptions	Color alone is not used to communicate meaning. Exceptions: Calculator: The history control handle contrast is only 1.37. Clock: The contrast of cancel button is less than 3:1(2.60:1). When the alarm is on, the contrast of the on key is less than 3:1.(2.48:1). When the alarm is off, the contrast of the on key is less than 3:1.(2.59:1). FM Radio: When the headset is not plugged in, the contrast between my favorite and headset buttons and the background color is only 2.71:1.
302.4 Without Hearing. Where an audible mode of operation is provided, ICT shall provide at least one mode of operation that does not require user hearing.	Supports	When combined with the operating system the product is designed to alert applications of system sounds when needed and a visual cue is also provided.
302.5 With Limited Hearing. Where an audible mode of operation is provided, ICT shall provide at least one mode of operation that enables users to make use of limited hearing.	Supports	Hardware provides a physical volume control and/or an interface so that volume can be controlled by software.
302.6 Without Speech. Where speech is used for input, control, or operation, ICT shall provide at least one mode of operation that does not require user speech.	Supports	User speech is not required.
302.7 With Limited Manipulation. Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that does not require fine motor control or simultaneous manual operations.	Supports with exceptions	Controls can be reached and operated using one hand and require minimal dexterity for ease of use by mobility impaired users. Exceptions: Camera: The width of the focus box of the print page's expansion button is less than 8mm.(5mm). FM Radio: The button length and width of "Headset mode" and "More" are less than 8mm(5mm). Launcher & System UI: The focus frame width of the brightness

Criteria	Conformance Level	Remarks and Explanations
		<p>adjustment bar is less than 8mm (6mm). Settings: The space between the search button and three-dot dropdown button is less than 1mm in Battery page(0mm). Contacts: In the Create contact, Edit contact and Contact details interface, check More options button in the upper right corner, the width is less than 8mm.(7mm)</p>
<p>302.8 With Limited Reach and Strength. Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that is operable with limited reach and limited strength.</p>	<p>Supports with exceptions</p>	<p>Controls can be reached and operated using one hand and require minimal dexterity for ease of use by mobility impaired users. Controls can be operated with minimal force. . Exceptions: Camera: The width of the focus box of the print page's expansion button is less than 8mm.(5mm). FM Radio: The button length and width of "Headset mode" and "More" are less than 8mm(5mm). Launcher & System UI: The focus frame width of the brightness adjustment bar is less than 8mm (6mm). Settings: The space between the search button and three-dot dropdown button is less than 1mm in Battery page(0mm). Contacts: In the Create contact, Edit contact and Contact details interface, check More options button in the upper right corner, the width is less than 8mm.(7mm)</p>
<p>302.9 With Limited Language, Cognitive, and Learning Abilities. ICT shall provide features making its use by individuals with limited cognitive, language, and learning abilities simpler and easier.</p>	<p>Supports</p>	<p>All controls have visual symbols or characters with good contrast; usually light symbols on a dark background. Touch can be used to identify and distinguish controls without activating them.</p>

Chapter 4: Hardware

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	Not closed functionality
402.2.2 Transactional Outputs	Not Applicable	Not closed functionality
402.2.3 Speech Delivery Type and Coordination	Not Applicable	Not closed functionality
402.2.4 User Control	Not Applicable	Not closed functionality
402.2.5 Braille Instructions	Not Applicable	Not closed functionality
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	Not closed functionality
402.3.2 Non-private Listening	Not Applicable	Not closed functionality
402.4 Characters on Display Screens	Not Applicable	Not closed functionality
402.5 Characters on Variable Message Signs	Not Applicable	Not closed functionality
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General. Where provided, biometrics shall not be the only means for user identification or control.	Supports	Where biometrics are used to authenticate, users can alternatively authenticate using a password.
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General. ICT that transmits or converts information or communication shall not remove non-proprietary information provided for accessibility or shall restore it upon delivery.	Supports	Accessibility structure and descriptions are preserved.
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General. The same degree of privacy of input and output shall be provided to all individuals. When speech output required by 402.2 is enabled, the screen shall not blank automatically.	Supports	Speech is not required for use. When combined with the operating system, screen reader users can use a headset to ensure privacy.

Criteria	Conformance Level	Remarks and Explanations
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General. Where data connections used for input and output are provided, at least one of each type of connection shall conform to industry standard non-proprietary formats.	Supports	The product design uses industry standard ports so that alternative equipment and assistive technologies can be accommodated.
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast. Where provided, keys and controls shall contrast visually from background surfaces. Characters and symbols shall contrast visually from background surfaces with either light characters or symbols on a dark background or dark characters or symbols on a light background.	Supports	All controls have visual symbols or characters with good contrast; usually light symbols on a dark background.
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible. Input controls shall be operable by touch and tactilely discernible without activation.	Supports	Touch can be used to identify and distinguish controls without activating them.
407.3.2 Alphabetic Keys. Where provided, individual alphabetic keys shall be arranged in a QWERTY-based keyboard layout and the “F” and “J” keys shall be tactilely distinct from the other keys.	Not Applicable	No physical keyboard.
407.3.3 Numeric Keys. Where provided, numeric keys shall be arranged in a 12-key ascending or descending keypad layout. The number five key shall be tactilely distinct from the other keys. Where the ICT provides an alphabetic overlay on numeric keys, the relationships between letters and digits shall conform to ITU-T Recommendation E.161 (incorporated by reference, see 702.7.1).	Not Applicable	No physical keyboard.
407.4 Key Repeat. Where a keyboard with key repeat is provided, the delay before the key repeat feature is activated shall be fixed at, or adjustable to, 2 seconds minimum.	Not Applicable	No physical keyboard.
407.5 Timed Response. Where a timed response is required, the user shall be alerted visually, as well as by touch or sound, and shall be given the opportunity to indicate that more time is needed.	Not Applicable	No physical keyboard.
407.6 Operation. At least one mode of operation shall be operable with one hand and shall not require tight grasping, pinching, or twisting of the wrist. The force required to activate operable parts shall be 5 pounds (22.2 N) maximum	Supports	Controls can be reached and operated using one hand and require minimal dexterity for ease of use by mobility impaired users. Controls can be operated with minimal force.

Criteria	Conformance Level	Remarks and Explanations
407.7 Tickets, Fare Cards, and Keycards. Where tickets, fare cards, or keycards are provided, they shall have an orientation that is tactilely discernible if orientation is important to further use of the ticket, fare card, or keycard.	Not applicable	
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not applicable	
407.8.1.1 Vertical Plane for Side Reach	Not applicable	
407.8.1.2 Vertical Plane for Forward Reach	Not applicable	
407.8.2 Side Reach	Not applicable	
407.8.2.1 Unobstructed Side Reach	Not applicable	
407.8.2.2 Obstructed Side Reach	Not applicable	
407.8.3 Forward Reach	Not applicable	
407.8.3.1 Unobstructed Forward Reach	Not applicable	
407.8.3.2 Obstructed Forward Reach	Not applicable	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not applicable	
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not applicable	
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility. Where stationary ICT provides one or more display screens, at least one of each type of display screen shall be visible from a point located 40 inches (1015 mm) above the floor space where the display screen is viewed.	Not applicable	
408.3 Flashing. Where ICT emits lights in flashes, there shall be no more than three flashes in any one-second period.	Supports	The use of blinking text, objects or elements has been avoided, reducing risk

Criteria	Conformance Level	Remarks and Explanations
		of seizures for users with photosensitive epilepsy.
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General. Where provided, status indicators shall be discernible visually and by touch or sound.	Supports	When combined with the operating system an option is provided to produce sound with increasing/decreasing volume to duplicate visual status indicators.
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General. Where provided, color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	Color alone is not used to communicate meaning.
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General. Where provided, audible signals or cues shall not be used as the only means of conveying information, indicating an action, or prompting a response	Supports	When combined with the operating system the product is designed to alert applications of system sounds when needed and a visual cue is also provided.
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	
412.2.2 Volume Gain for Non-Wireline ICT	Supports	When combined with the operating system, an option is provided for volume control.
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	
412.3.2 Wireline Handsets	Not Applicable	
412.4 Digital Encoding of Speech	Not Applicable	
412.5 Real-Time Text Functionality	Not Applicable	Reserved for future
412.6 Caller ID	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
412.7 Video Communication	Not Applicable	
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	
412.8.2 Voice and Hearing Carry Over	Not Applicable	
412.8.3 Signal Compatibility	Not Applicable	
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions. Players and displays shall decode closed caption data and support display of captions.	Not Applicable	
413.1.2 Pass-Through of Closed Caption Data. Cabling and ancillary equipment shall pass through caption data.	Not Applicable	
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	
414.1.2 Other ICT	Not Applicable	
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Where ICT provides operable parts for volume control, ICT shall also provide operable parts for caption selection.	Not Applicable	
415.1.2 Audio Description Controls. Where ICT provides operable parts for program selection, ICT shall also provide operable parts for the selection of audio description.	Not Applicable	

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	User control over platform features are provided.

Criteria	Conformance Level	Remarks and Explanations
502.2.2 No Disruption of Accessibility Features	Supports	The product will not disrupt accessibility features.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	All controls and non-decorative content support accessibility.
502.3.2 Modification of Object Information	Supports	All controls that can be set by the user are capable of being set programmatically through assistive technology.
502.3.3 Row, Column, and Headers	Supports	
502.3.4 Values	Supports	
502.3.5 Modification of Values	Supports	
502.3.6 Label Relationships	Supports	Valid labels are provided for all form elements.
502.3.7 Hierarchical Relationships	Supports	Form control groups are properly formed. Multi-part or grouped controls are accessible and provide context. If used, radio buttons are grouped. Shape and location are not the sole methods used to communicate information or hierarchy.
502.3.8 Text	Supports	Text is displayed using proper platform functions.
502.3.9 Modification of Text	Supports	Editable text that can be set by the user can be set programmatically, including through assistive technology.
502.3.10 List of Actions	Supports	Assistive technology can execute all actions.

Criteria	Conformance Level	Remarks and Explanations
502.3.11 Actions on Objects	Supports	Assistive technology can execute available actions on objects.
502.3.12 Focus Cursor	Supports	Assistive technology can track focus and focus changes.
502.3.13 Modification of Focus Cursor	Supports	Assistive technology can track focus and focus changes
502.3.14 Event Notification	Supports	Screen content changes are indicated programmatically. Assistive technologies are aware of content changes in real time.
502.4 Platform Accessibility Features	Not Applicable	
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	
503.3 Alternative User Interfaces	Supports	
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.0 section	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features. Documentation shall list and explain how to use the accessibility and compatibility features required by Chapters 4 and 5. Documentation shall include accessibility features that are builtin and accessibility features that provide compatibility with assistive technology.	Supports	Product documentation is available online in an accessible format at https://www.lenovo.com/support VPATs are available at https://www.lenovo.com/us/en/compliance/accessibility-conformance
602.3 Electronic Support Documentation. Documentation in electronic format, including Web-based self-service support, shall conform to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 (incorporated by reference, see 702.10.1).	Supports	The electronic web-based product documentation conforms to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0.
602.4 Alternate Formats for Non-Electronic Support Documentation. Where support documentation is only provided in nonelectronic formats, alternate formats usable by individuals with disabilities shall be provided upon request.	Not Applicable	Documentation is available in electronic format.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features. ICT support services shall include information on the accessibility and compatibility features required by 602.2.	Supports	Lenovo Support provides information on accessibility and compatibility features. This information is also documented in the product documentation. Accessibility Features page https://www.lenovo.com/us/en/lenovo/accessibility/

Criteria	Conformance Level	Remarks and Explanations
603.3 Accommodation of Communication Needs. Support services shall be provided directly to the user or through a referral to a point of contact. Such ICT support services shall accommodate the communication needs of individuals with disabilities.	Supports	Lenovo Services provides communications in voice, chat, and email. Telecommunications Relay Service (TRS) is supported for customers who are deaf or hard of hearing. For support, contact 1-855-2-LENOVO (1-855-253-6686).

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