



Corporate Policy # CP-00001 – Lenovo Quality Policy

Effective Date: May-08-2009

Revised Date: Feb-2016

Last Reviewed: Oct-2021

Lenovo is dedicated to satisfying our customers, employees, and stakeholders by providing superior quality products, services, and solutions. Our commitment to quality is vital to fulfilling that promise and a fundamental component of our company culture.

Lenovo leaders are accountable for establishing measurable objectives and driving continuous improvement actions across our customer-centric quality and business processes.

We are committed to implementing and maintaining a quality management system and business processes that ensure we meet customer, social, legal, and environmental responsibilities.

All employees are expected to contribute to the success of the quality management system, and to meet their commitment to total customer satisfaction.

Approved by the Lenovo Executive Committee